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MINISTRY OF HEALTH,  
PRIVATE BAG 0038,  
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REPUBLIC OF BOTSWANA

MH 14/11 IX (118)

3 February 2003

James L. Ingraham  
ResourceLinC.Com  
45 White Pine Drive  
Sewell, NJ 08080

Re: Letter of Appreciation

Dear Mr. Ingraham:

I would like to extend the deepest appreciation from the Ministry of Health and the Republic of Botswana for the active participation of ResourceLinC developing and implementing an impressive HIV/ AIDS prevention, education and awareness program for the Botswana Defence Force.

The manner in which the program was developed by incorporating the BDF HIV/ AIDS counselors resulted in a program that is culturally sensitive, easy to understand and most importantly provides a BDF HIV/ AIDS program is now standardized across the entire country.

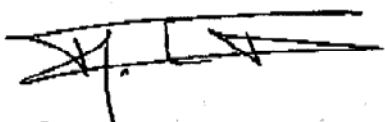
The leading edge approach that ResourceLinC used to incorporate ICT brings a tremendous opportunity for the BDF counselors to have access to global HIV/ AIDS information which will enable them to better deliver counseling and to effect behavioral change.

I have reviewed the materials and am impressed with the Learning Styles approach that will give everyone the opportunity to learn in the manner best suited for them. The inclusion of video, multi-media, audio, interactivity and role playing will increase information retention leading to a more educated population in the areas of HIV/ AIDS prevention, care, counseling etc.

As I stated to Mario Merida, Regional Environmental & Health Officer from the US Embassy in Botswana during our last luncheon in the Botswana Parliament Dining Hall, ResourceLinC is unique. ResourceLinC did not present itself as a vendor coming to do a job, but rather as a true partner and family member with the commitment to make a difference. ResourceLinC team took time one evening to present an HIV/ AIDS education overview to about 30 beauticians at a local Beauty Salon. Clearly this activity was outside of your military contract.

Ministry of Health joins the Botswana Defence Force, as well as the US Embassy in congratulating you for an excellent job.

Sincerely



Joy Phumaphi (MP)

**MINISTER OF HEALTH**